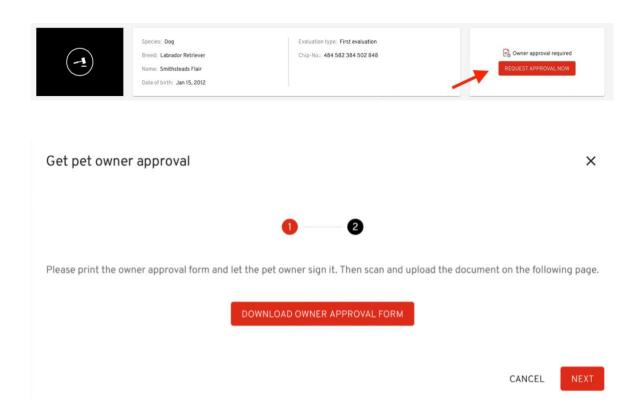
## Changes to the workflow of patellarluxation evaluations

As of 21 December 2023, the workflow for patellar luxation assessments on the PHD platform has been adapted as follows:

When creating a patellarluxation evaluation, the owner consent is now required for the
evaluation (like the previous signature of the owner on the evaluation form). If an
evaluation is created for an animal with a PHBooklet, this can easily be done
electronically. For animals without a PHBooklet, the automatically generated
application form can be downloaded, signed by the pet owner, and uploaded again:



• Once the examination has been carried out, you can enter the results as usual in the input mask and see them summarised in the bottom section of the application:



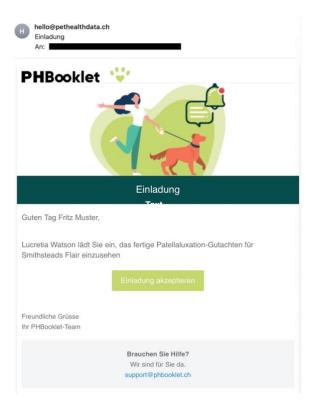
• To generate the PDF report, click on the "Finalise" button at the top right.



• A pop-up window will then appear showing the pet owner's details. Here you can update the pet owner's e-mail address if necessary:



• If you then click on "CONFIRM", an e-mail will be sent to the pet owner with a link to register on the PHBooklet platform:



After the registration process, the owner will be shown the animal and evaluation. The
owner has 14 days to download the report for free. Alternatively, he can purchase a
PHBooklet subscription in the online payment system and thus have access to the
PHBooklet and all other documents for one year.

Please inform the owner during the X-ray consultation that he will receive an automatic e-mail to obtain the evaluation. Please inform the owner about the PHBooklet platform by printing out this <u>document</u> and handing it to him. If easier, you can also order hard copies of the document <u>here</u>.

If a pet owner does not wish to access the evaluation via the PHBooklet (no registration required), they can request the evaluation from you as before and you can download the PDF via the PHD platform for the pet owner, but only after you have clicked on "CONFIRM" in the invitation window.